

## Our sustainable procurement policy

Sisterna has conducted an internal risk assessment and we will continue working with our supplier and customers in order to make sure the principles of CSR are respected throughout the entire supply chain. If the principles of CSR are not honored, we will enter into discussions with the parties involved and offer assistance where necessary. If improvement does not occur, the necessary measures will be taken.

The Ecovadis assessments allow us to evaluate our principles and suppliers against CSR principles including social issues, environmental issues and governance practises.

Our due diligence procedure incorporates assessments and helps us to identify and prevent violations of human rights (workers' health and safety, working hours, freedom of association, child and forced labour etc.) across our supplier's operations.

Sustainability is an import topic in our business as we promote and sell sucrose esters which are produced with sucrose, from beet and cane, and fatty acids from palm and coconut oil.

Since 2013 we have been promoting and supporting the sustainable palm oil production. First through the purchase of Book & Claim certificates and since 2017 through the actual purchase of certified sustainable palm oil according to the Mass Balance system.

RSPO has been set up as independent organization to develop and implement global standards for sustainable palm oil. Both **DKS**, producer of Sisterna sucrose esters, and **Sisterna** as distributor have been accepted and registered as a Member of the Round Table of Sustainable Palm Oil (RSPO). We encourage all links in the supply chain to do the same. We also expect a commitment from our distributors that is consistent with our policies. In order to participate in the sustainable palm oil sector, they must become a member of the RSPO and then apply to the RSPO for a license. Our distributors play a vital role in maintaining the integrity of the certified chain.

RSPO has set up an overview of shared responsibility requirements (source [https://rspo.org/library/lib\\_files/preview/1828](https://rspo.org/library/lib_files/preview/1828)):



Free, Prior and Informed Consent (FPIC)  
Greenhouse Gas (GHG)

## **Our SR Policies**

The following policies can be found on our website: <https://www.sisterna.com/about-sisterna/csr/>

- Our Risk management
- Our QHSE policy
- Education policy

## Sisterna's Supply Chain

Sugar  
 Derived from sugar cane and sugar beet.  
 Grown in Thailand, Australia, The Philippines,  
 Guatemala, South Africa, Brazil and Japan.  
 Non-GMO  
 Suitable for vegetarians and vegans  
 CBD Act, Nagoya Protocol

### Raw Materials



Oil  
 Derived from palm and coconut.  
 Grown in Malaysia, Indonesia and The  
 Philippines.  
 RSPO certified: Publication of mills can be found  
 on the RSPO website under member DKS  
 Non-GMO, Suitable for vegetarians and vegans  
 CBD Act, Nagoya Protocol

Refined by DKS CO. LTD.

Sucrose



Fatty Acids

Esterification by DKS CO. LTD.



Sucrose esters  
 Purity is >90%



Shipping



By Boat

Because this is environmental friendly



Distribution of Sucrose Esters



Application of Sucrose Esters  
 in Food & Personal care

